



# Managing & Engaging Remotely When This Is All New

Shawnee Love • 2020

# In Normal Times

Best practices for remote work included such things as:

- A policy
- A teleworking agreement
- Consultation with IT regarding resources, security, access, etc.
- A planned transition including regular face to face visits.

**TIME FOR  
A NEW  
NORMAL**

**TODAY**



BACKTIO

BASICS

# The Basics

- Know Who is Where
- Ground rules are still good
- Education in remote work etiquette and structure is valuable
- Technology needs to work
- Not everyone or every position is going to be able to work remotely







# How Do We Keep Them Engaged

- Communicate
- Build Connections
- Provide Structure
- Give Flexibility
- Offer Grace
- Coach & Support
- Have Realistic Expectations
- Be Fun
- Appreciate



A piece of brown cardboard with a hole and a rolled-up piece of cardboard. The hole is irregularly shaped and reveals a white background. The rolled-up piece of cardboard is on the left side of the hole.

**Old ways won't open  
new doors!**



# Questions?



# Thank You

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