

COVID PROOF OF VACCINE DETAILS

TIP SHEET FOR IMPACTED BUSINESSES/ORGANIZATIONS

The following Tip Sheet is provided to help members of the Okanagan businesses community get a sense of what is expected when the province's vaccine card goes into effect September 13.

Local Chambers of Commerce and Boards of Trade have done their best to provide a snapshot of what is required but readers are cautioned to rely on communication from the government if there are any discrepancies between information here and information provided subsequently by government. Hyperlinks to key government information is provided at the bottom of this information sheet.

IMPORTANT NOTE: Mask wearing requirements remain in place for all indoor public spaces.

THE CONTEXT – PHO ORDER ON PROOF OF VACCINATION

By order of the PHO, some events, services, and businesses are required to check a person's proof of vaccination for access to their venue or space. This applies to all people born in 2009 or earlier (12+).

Starting Sept. 13, you must verify that people have at least one dose of a COVID-19 vaccine. By October 24, you must verify that people are fully vaccinated. Failure to follow the PHO order may result in a fine. The requirement is in place until January 31, 2022 and could be extended.

TIP #1 – DOES THIS APPLY TO YOUR BUSINESS OR ORGANIZATION?

Anyone who wants to access the following places or do the following activities after Sept. 13 will need to show proof of vaccination:

- Indoor ticketed sporting events
- Indoor concerts
- Indoor theatre/dance/symphony events
- Restaurants (indoor and patio dining)
- Night clubs
- Casinos
- Movie theatres
- Fitness centres/gyms (excluding youth recreational sport)
- Businesses offering indoor high-intensity group exercise activities
- Organized indoor events (e.g., weddings, parties, conferences, meetings, workshops)
- Discretionary organized indoor group recreational classes and activities
- Student housing on college and university campuses

IMPORTANT NOTE: Proof of vaccination is **not** required for essential services and will **not** be needed to vote in-person in the September 20 federal election, or in-person at advance polling places.



TIP # 2 - WHERE DO MY CUSTOMERS GET THEIR CARD?

The portal is available through the provincial website [CLICK HERE](#), though due to high volume you may expect to spend time in the queue. Once you are on the government site, users need to enter their Personal Health Number, date of birth and the date of their vaccination — either dose one or dose two — in order to download their vaccine card.

The digital "card" has a person's name, confirmed vaccination status, and a QR code. Those who are successfully able to download their card **should not post their QR codes online** for privacy reasons.

TIP # 3 – WHEN DOES THIS ALL GO INTO EFFECT?

There are two key dates that impacted businesses need to keep in mind.

- > **Monday Sept. 13** – customers will need to be partially vaccinated with one dose.
- > **Sunday Oct. 24** – customers will need to be fully vaccinated (two doses for at least seven days).

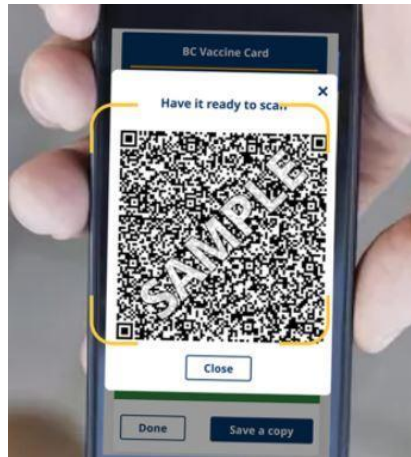
IMPORTANT NOTE: The Province says in the transition period as people get their vaccine cards, it will be acceptable for businesses to request a hard copy of the vaccine status card people received when they received their vaccination. At least until Sept. 26th.

TIP # 4 HOW DOES A BUSINESS CONFIRM A CUSTOMER'S PROOF OF VACCINE?

Customers will get their BC Vaccine Card online or through the Provincial Vaccine Call Centre and will have a paper or a digital copy to show when they enter a business or event.

- > A sample of what the BC Vaccine Card looks like can be found at:
www.gov.bc.ca/vaccinecard-businesses





There are two ways for businesses to confirm proof of vaccination.

- > **Visually** – verify the person’s BC Vaccine Card presented on paper or on a person’s phone. **OR**
- > **QR Code** – the business uses the BC **Vaccine Verifier app** to scan the QR code included on the BC Vaccine Card on the person’s phone or paper BC Vaccine Card. The province says this app will be available for businesses to download on September 13.

IMPORTANT NOTE: The province has advised that at this time businesses and organizations can choose to either a) visually inspect (vaccine card and photo ID) **OR** b) use the QR Code scanner that will be available next week.

- > There are three results for vaccination proof. For a visual reference of each result, [CLICK HERE](#)
 - o Vaccinated,
 - o Partially vaccinated or
 - o No record found.
- > Whichever way the customer chooses to present their BC Vaccine Card (QR code) is up to them, but they **must also show a piece of government issued photo identification. Identification is only required for persons aged 19 years and older.**
- > The QR code has been put in place to bring a greater degree of security and minimize the possibility of the BC Vaccine Card being altered or forged. The BC Vaccine Verifier app does not save any information. A business cannot record a customer’s vaccine status without their explicit consent.

TIP # 5 - COMMUNICATE ON ALL YOUR CHANNELS/PLATFORMS

If you are a business and required to confirm Proof of Vaccination, make sure you take time to be clear in all your communication to both customers and staff. Good communication will be fundamental to ensuring that this transition goes as smoothly as possible. Businesses and organizations will need to clearly communicate their proof of vaccination policy/procedures:

- > On your website
- > Expressed over-the-phone or in-person
- > In customer-oriented communication such as email
- > With signage posted at entryways and in-front of any PoV-required setting

IMPORTANT NOTE: To access (download) poster templates the province has put together for businesses [CLICK HERE](#)

TIP # 6 – WHERE TO GET MORE INFO?

- > To access templates for workplace posters provided by the province [CLICK HERE](#)
- > To get info from the province to access a vaccine card [CLICK HERE](#)
- > To download the BC Vaccine Card Verifier app [CLICK HERE](#)
- > COVID related information is being tracked and shared with businesses across the Okanagan thanks to the Okanagan Chambers COVID Response Coalition (#OkWeGotThis). For more regional resources [CLICK HERE](#)
- > Keep up to date on news, information, and stories of resiliency as Chambers of Commerce/Boards of Trade throughout the Okanagan do our part to keep our members and the communities we serve, up to date on government regulations and requirements. Make sure you bookmark OkWeGotThis website www.okanaganwegotthis.com

If you find this info sheet helpful or have suggestions just send us an email at hello@kelownachamber.org

